

Get ready, PIT!



Our journey to a new airport.

Spotlight on New *Get ready, PIT!* Website,
ORAT Champions, Badging Office Move,
and Personnel Readiness Plan

Change Overview

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Check Out the New *Get ready, PIT!* Website

This month, we're introducing the new *Get ready, PIT!* website for employees across the PIT campus. It's a core source of information to help everyone prepare for Day One. Some pages already have insights every employee should know; others will have details added and updated in the months ahead. As we get closer to opening day, this site will be our most effective way of reaching you with timely information.

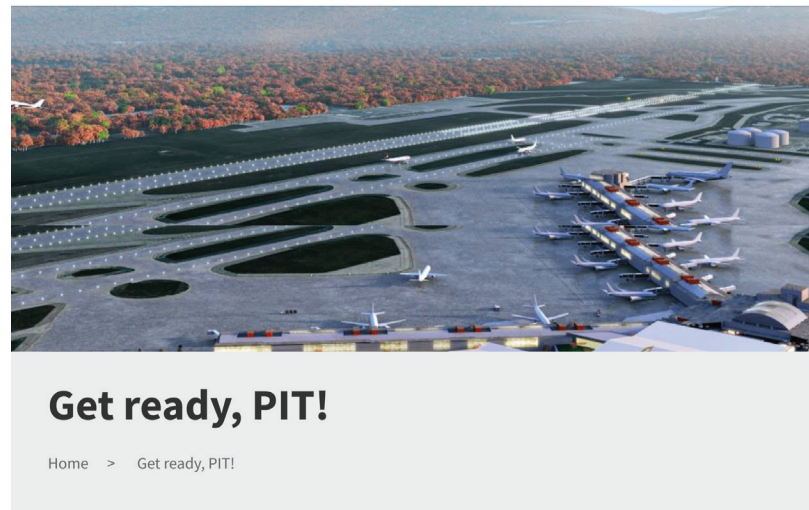
pittransformed.com/getreadypit

Visit the site at the URL listed above or scan the code.
And be sure to bookmark the homepage and check
back often for updates!



PIT TRANSFORMED

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ORAT Champions to Help Everyone Open the New PIT

As we prepare to open our new terminal, every employee should feel informed, confident, and ready. ORAT (Operational Readiness and Transition) Champions—a small but mighty team spanning the entire PIT campus—has you covered with information, insights and updates to ensure readiness.

Over the coming months, these champions—equipped and supported by PIT's ORAT team—will begin rolling out key information to frontline

teams. Their goal is to help every team member understand what they need to:

- **Know**—the facts, timelines and what's changing
- **Say**—how to talk about it with others
- **Do**—the actions needed to prepare
- **Feel**—proud, ready and confident

Champions aren't just sharing updates; they're listening too. If something's unclear or could be improved, your champion will escalate it directly to the ORAT team.

We're finalizing the list of non-ACAA Champions (our partners across the campus) now, and will complete a full network launch and kickoff event at the end of June.

For a list of representatives, go to our new *Get ready, PIT!* web site, and click on the "Getting you ready" section:

pittransformed.com/getreadypit/gettingyouready/champions-network

Badging Office Move to Bring Better Experience for All

As part of our efforts to transform PIT, our Badging Office is moving to a new space designed to better serve the needs of PIT badge holders. Highlights of the change include:

- **New space, more service, better experience**—PIT's Badging Office will move from its current spot to a much more spacious and purpose-built location on the lower level of the new terminal. Changes are being made to increase processing capacity, to reduce wait times and shorten lines.
- **Badges updated automatically for new workspaces**—You'll use your current badge to access your new workspace once construction is complete. Team members won't have to take any actions to have access adjusted; badges will update automatically as new card readers come online as the new airport opens.

Special notice if your badge renewal is due in August or September

If your current credentials are due to expire this fall, don't delay. Take action as soon as your renewal window opens to avoid the possibility of any delays, while we are learning our way around new spaces and using new equipment.

Win a PIT gift by answering two simple questions:



Question 1:
Was this briefing helpful for you in understanding how we're preparing for the opening of the new airport in 2025? (Y/N)

Question 2:
Why is it important for all employees at PIT to bookmark the new website for Get ready, PIT!?

Submit your responses by noon July 8:

- Email your responses, along with your name, location and phone number, to GetreadyPIT@flypittsburgh.com.

OR

- Visit **PIT information desks** and **ACAA break rooms** to fill out and submit a pre-printed form.

Up to 10 winners will be drawn at random from correct answers. (Visit pittransformed.com/drawing-rules for complete contest rules.)

Reminder: Hold on to this document and other *Get ready, PIT!* briefings to follow. We'll be asking more questions and giving you more opportunities to win as you **Get ready, PIT!**



Employee Parking Update coming to new microsite

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Next-level details on PIT employee parking will be added to our new microsite (see story in this edition) in the next few weeks. Please check back on the site for insights and updates on all topics related to the opening of the new PIT.



Your Personnel Readiness Plan Begins in July

To ensure our readiness to open the new terminal, every employee at PIT will participate in a Personnel Readiness Plan—rolled out in six modules—beginning in July. The six modules illustrated below highlight what's in each plan. They will be delivered by PIT's ORAT Change Champions (see related story in this edition). We've got you covered!

1 Facility 	Audience: All Badge Holders What to Expect: Orientation to the new terminal layout—entrances, exits, staff amenities and key zones.	2 Staff Journey 	Audience: Stakeholder-Specific What to Expect: What does Day One look like for you? From how you arrive to where you clock in—every step mapped out.
3 Operational Space 	Audience: Stakeholder-Specific What to Expect: Explore your work area—check-in, security, boarding gates, and back-of-house operations.	4 System 	Audience: Role-Specific What to Expect: Depending on your role, you'll receive course instruction on the technology you'll use—whether it's baggage handling, Flight Information Display Systems or access control to communications tools.
5 Processes 	Audience: Role-Specific What to Expect: Learn new workflows, handoffs, and Standard Operating Procedures (SOPs) tied to your duties.	6 Safety & Emergency 	Audience: All Badge Holders What to Expect: Understand your emergency gathering points, alarm protocols, and evacuation routes.

The plans also will walk each employee through a typical Day One—ensuring each knows the process and spaces needed to work through the day seamlessly (Module 2).

